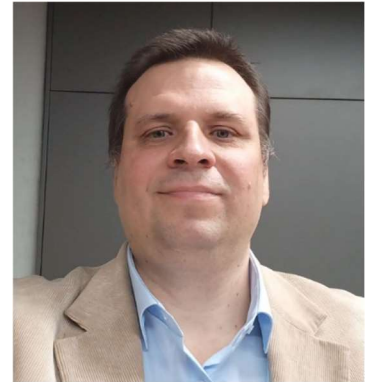


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Professional Profile

- IT Specialist with 30 years of experience in ERP/CRM systems development, implementation, and IT team management.
 - Expert in implementing ERP (Navision, Mapics, 1C ERP, 1C Accounting) and CRM (SalesForce, 1C CRM) for manufacturing and distribution companies.
 - Proven team leadership (10+ members), task delegation for developers (in-house/outourced), and project oversight.
 - Strong business process analysis and optimization skills (Bizagi, MS Visio).
 - Integration specialist: EDI, API development, and data migration between systems.
 - Full-stack development: PHP, MySQL, PostgreSQL, Oracle, C++, Java, JavaScript.
 - Communicative, stress-resistant, and skilled in user training and stakeholder collaboration.

Key Achievements

- EDI implementation for major retailers (Leroy Merlin, OBI, ETM, Petrovich), reducing manual data entry by 80%.
- Developed Item Management System (PHP/MySQL) — a centralized product database (30,000+ SKUs) improving logistics and sales efficiency.
- Created External Projects Portal (JavaScript/PHP) for distributors, boosting partner engagement and special orders.
- Led migration from Navision/Mapics to 1C, ensuring business continuity after Mapics discontinuation.
- Built web tools for production data quick and easy input into Mapics, printing labels for pallets.

Work Experience

- **Business Software support / Programmer**
- **Daccord Ltd / Legrand Ltd / Firelec Ltd | *2013–2025***
 - Supported and enhanced ERP systems (Navision, 1C ERP, Mapics) and integrated them with CRM (SalesForce, 1C CRM).
 - Developed ItemMS (PHP/MySQL), a comprehensive product database with ETIM parameters, manuals, and logistics data.
 - Automated workflows via EDI (XML/API) for DIY retailers, reduce manual input for Sales Administration team.
 - Designed External Projects System to track distributor projects, increasing project-based sales.
 - Support ERP transfer to 1C, including technical documentation for developers.
- **IT Department Head**
- **Kontaktor JSC | *2005–2013***
 - Managed IT team (12 FTEs) and annual budget.
 - Deployed Microsoft Navision ERP across production (Ulyanovsk) and sales (Moscow) divisions.
 - Modernized corporate network infrastructure, improving reliability.
 - Trained and supported end-users.

Education

- National Technical University (Kyiv, Ukraine)
MSc in Systems Engineering | *1990–1996*

Skills

- ERP/CRM: Navision, 1C (ERP, Accounting, CRM), Mapics, Salesforce.
- Development: PHP, JavaScript, Java, C++; SQL (MySQL, PostgreSQL, Oracle, DB2).
- Tools: Bizagi, MS Visio, EDI (XML/JSON), API integrations.
- Management: Agile/Scrum, technical specifications, deadline control.
- Soft Skills: User training, crisis management, cross-functional collaboration.

Additional

- **Languages:** Russian (native), Ukrainian (native), English (intermediate), French (beginner).
- **Interests:** Lean manufacturing, ecological initiative, travel.
- **Traits:** Results-driven, proactive, team-oriented.